

Outdoor Film Warranty

Shelf life

Shelf Life and Storage

- 1) Apply the Product within 2 years of the date of production.
- 2) Storage Conditions
 - 15~25℃
 - Keep in a clean & dry area, away from direct sunlight and humidity
 - Should be stored horizontally in an original carton box with end caps
 - Stack maximum 6 carton boxes high.
 - Keep at room temperature (15 to 25℃) for 72hours before use

Warranty

Basic product warranty

LX Hausys Architectural film OUTDOOR ("Product") is self-adhesive decorative film for exterior applications in commercial & residential buildings. LX Hausys warrants to distributors or other buyers ("Buyer") that product shall be free from defects subject to all limitations and conditions contained in this warranty. on the date of shipment by LX Hausys or the authorized distributor.

Limited warranty

1) LX Hausys warrants for the period specified below, which will start from earlier date between (a) product installation date and (b) six months after LX Hausys's product shipment date. The product will have no significant discoloration, cracking or other similar visual defects for the period specified below.

[Warranty period of product]

Application	Group1,2	Group3	Group4	Group5,6
Exterior ^① Vertical ^② Applications	10 years	7.5 years	5 years	2 years

① Warranty period is for Vertical applications. See [Exposure Angles](#) below for warranty adjustments.

② Smooth, non-porous application surfaces, such as aluminum, galvanized steel, and painted metal
Application to exterior glass is not warranted due to risk of glass breakage caused by thermal expansion.

[Exposure Angles and Warranty Period]

Exposure Type	Exposure Definition	Diagram	Warranty Period
Vertical	The face of the film is less than 10 degrees from vertical.		Warranty period is 100% of Vertical Warranty
Downward	The face of the film is angled downward, or under an overhanging surface.		Warranty Period is 100% of Vertical Warranty
Non-Vertical	The face of the film is greater than 10 degrees from vertical, and greater than 10 degrees from horizontal.		Warranty Period is 50% of Vertical Warranty
Horizontal	The face of the film is 10 degrees or less from horizontal		No Warranty

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2) Warranty Duration

[Country Group]

[Group 1]

Belarus, Belgium, Czech Rep, Denmark, Estonia, Finland, France(north of 46 N), Germany, Ireland, Iceland, Latvia, Lithuania, Luxembourg, Netherlands, Norway, Poland, Sweden, United Kingdom

[Group 2]

Austria, Liechtenstein, Switzerland, Slovakia, Slovenia

[Group 3]

Canada, France(not inc. French Overseas Regions and Corsica), Hungary, Moldavia, Romania, Russian Federation, Serbia, Ukraine

[Group 4]

Albania, Andorra, Armenia, Azerbaijan, Bosnia & Herzegovina, Bulgaria, Croatia, Georgia, Greece(mainland), Italy, Korea, Monaco, Macedonia, Montenegro, Spain(mainland), Portugal, San Marino, Turkey(European part), Vatican City

[Group 5]

Algeria, China, Greek Islands, Israel, Japan, Kazakhstan, Kyrgyzstan, Lebanon, Malta, Morocco, Mongolia, New Zealand, Oman, Tajikistan, Turkey(Asian part), Tunisia, Turkmenistan, Uruguay, Uzbekistan

[Group 6]

Africa countries (not specified Group 5), North America countries (not specified Group 5), Southeast Asia, Middle East Asia, Australia, India

3) LX Hausys only warrants LX Hausys Outdoor film and does not warrant any other product.

4) LX Hausys does not warrant any adhesion issues that occur after the product has been installed except for adhesion within the shelf life (before the product has been applied).

5) This warranty does not cover damage caused by:

- (a) Altered, modified, or processed in any way
- (b) failure to follow LX Hausys's recommendations in the Warranty, Technical Data Sheet and Installation Manual
- (c) misuse, accident, neglect, or other action by anyone other than LX Hausys
- (d) being improperly installed or used including installation after the expiration of Product's shelf life or without proper surface preparation
(Warranty applies only if LX Hausys's or equivalent primer is used.
For any defect in adhesion when using the equivalent primer, the buyer shall inform LX Hausys of the brand, product name and the composition/information on Ingredients of the primer used.)

6) In the event of any complaint, the buyer shall inform to LX Hausys in writing, not later than ten(10) business days after defect occurs. This notice shall include the date on which the relevant defect is detected and a description of defect.

■ Expected benefits

- Applications : Ideal for facades, window frames, doors, columns, walls and more.
- Application surfaces : Recommended for metal and other smooth, non-porous exterior application surfaces.
NOT recommended for complex curved(3D) surfaces.